



Rights Of Victims in Public Transport Accidents

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Q&A | >

Who is Entitled to Compensation?



Injured Passengers
(occupants) of the vehicle



Respective Family Members
in the event of death
(including persons living
in a civil partnership)

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What are the Main Rights of Victims and their Families?

Right to medical assistance.

Compensation for **Property Damage**:



MEDICAL EXPENSES



HOSPITAL EXPENSES



LOSS OF INCOME



MATERIAL DAMAGE



FUNERAL AND
BEREAVEMENT EXPENSES



ASSISTANCE FROM
THIRD PARTIES



ADAPTATIONS

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What are the Main Rights of Victims and their Families?

Compensation for **Non-property Damage**:



SUFFERING AND EMOTIONAL IMPACT



(AESTHETIC DAMAGE AND 'BIOLOGICAL DAMAGE')



THE DAMAGE MAY AFFECT PHYSICAL OR PSYCHOLOGICAL
FUNCTIONAL CAPACITIES AND LOSS OF QUALITY OF LIFE

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What are the Three Steps that the Victim should Take:

1. Seek specialised support (medical and legal)
2. Participate in compulsory motor vehicle liability insurance and other complementary or subsidiary insurance
3. Collect and store evidence
4. If there is no agreement:



ESCALATE TO NATIONAL
OR EUROPEAN REGULATORY
AUTHORITIES



TAKE THE MATTER TO COURT

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How Long does the Victim have to Take Action?

Report the incident to the insurance company:
as soon as possible.

Limitation period for legal action:



RULE: 3 YEARS (FROM THE DATE OF THE INCIDENT)



EXCEPTION: 5 YEARS
(IF THE HARMFUL EVENT CONSTITUTES A CRIME)

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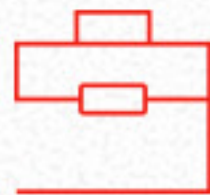
What is the Jurisdiction and Competent Court in the Event of a Dispute?

| General Rule:

District Court of the Place of the Accident
- Portugal, District of Lisbon

| Exception:

Place of Residence



DRIVER OF THE VEHICLE
(EMPLOYMENT RELATIONSHIP)



INTERNATIONAL VICTIMS
RESIDING ABROAD

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What Types of Insurance can be Activated?

In addition to collective civil liability insurance, there may be other types of insurance that complement the coverage:



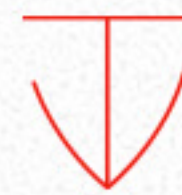
PERSONAL OR
TOURIST ACCIDENTS



TRAVEL INSURANCE
OR CREDIT CARD



ACCIDENTS AT WORK



INDIVIDUAL LIFE INSURANCE

IMPORTANT: SOME COMPENSATION MAY BE CUMULATIVE (E.G. PASSENGER INSURANCE + TRAVEL INSURANCE). OTHERS: CANNOT BE COMBINED (E.G. WORK ACCIDENT + MOTOR VEHICLE CIVIL LIABILITY FOR THE SAME DAMAGE).

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*The Law Does Not Erase the Pain,
but it does Guarantee:*



Medical Care



Financial Compensation



Legal Certainty



Respect for the Memory
of the Victims

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